

Service Engineer International

Our client, an important service provider of technical support for railway construction machines, is widely recognized for its quality, efficient work, professional and innovative handling of questions. Its core competency lays in the onboard-service, the technical support as well as the repairing and maintenance of railway construction machines. It is internationally known and recognized by the machine manufacturers as well as the operating companies. Its success of the past years is based on the outstanding ability to implement innovation in the process of providing service. It is geared towards expansion and therefore it would like to expand the team with an International Service Engineer.

Tasks:

- Autonomous first commissioning of the machines, maintenance and repairing of high-tech railway construction machines at the location of international customers.
- Making sure the railway construction machines as well as other machines are functioning, identification of defects as well as solving of these defects.
- Being a competent partner for the customers as well as acting as an interface between customers and specialized departments.
- Preparation and follow-up-management of service projects: writing of service reports including the measures that need to be taken, gathering of the components that need to be replaced, commissioning of machine components...
- Representation of the technical support hotline as well as assembling and testing machine components.

Profile:

- University degree in the field of machine technology or equivalent qualification.
- Alternative: successfully completed apprenticeship in the field of electrical or mechatronic engineering.
- A broad knowledge of the mechanics, electrical engineering, hydraulics and pneumatics fields.
- Confident and customer-oriented.
- Engagement above average, organizational talent and a straightforward work attitude.
- A high degree of flexibility and a large willingness to travel internationally.
- Great language skills in spoken and written English (at least C1 according to CEFFL).
- Driver's license.
- Open-minded and enthusiastic towards new technology, eager to learn new things.

The Offer:

- As Service Engineer International your home is the entire world. You are mainly responsible for European countries but will sometimes be sent to support the service teams in the USA, South America, South East Asia and India.
- Our client provides a well-founded and substantiated training program that is based on theory and practical training and spans for several months. All the relevant aspects and topics of the field will be covered in the training, which will be conducted in its highly modern training center in Germany as well as in the training facilities of its partners.
- Furthermore, it guarantees an interesting and diversified work environment in a modern and quickly expanding medium-sized company where you will be part of a motivated team.