



Join our Recruitment Event in Madrid on July 13th

Location: Madrid – Impact Hub Piamonte, Calle Piamonte, 23.28004.Madrid

We are organizing a recruitment event & are looking for motivated & enthusiastic individuals who speak and write Spanish or another European language alongside English.

We have a different open roles like: Content Moderator, Customer Care and Service Delivery Team Leads.

This opportunity offers you the possibility to work in an international environment in one of our Excellence centers in Lisbon, Dublin or Poland

Come Join our Open Recruitment Day in Madrid at Impact Hub Piamonte, (Calle Piamonte, 23. 28004.Madrid)

It will only take 1-1,5 hours of your time. You can arrive at any time between 9 am and 7pm.

A. Content Moderator Role at Social Media Client:

- Review publications on client websites and make sure they adhere to the client's policies
- Provide support for digital client products via email, chat or phone

Qualifications:

- Fluency in at least one European language alongside English (**Spanish, Italian, French**, Portuguese, Japanese, Thai, Vietnamese, Norwegian, Flemish, Swedish, Russian, Finnish, Indonesian, Hindi)
- Work experience in marketing or a technical area as well as BA or BS degree in any field considered a plus but not a requirement
- Candidates apply must have the right to work within Europe, we are not able to support with visa sponsorship

B. Customer Care Role at Online Marketing Client:

- Customer care agent focused on SMB customer base of a Fortune 500 company. Success in this position requires exceptional customer service skills, and desire to apply problem solving skills; ability to thrive in a dynamic, team-focused environment; and a passion for helping others achieve results. Providing support to small and medium-sized businesses (SMBs) based in EMEA through different channels - chat, email and phone

Qualifications:

- BA or BS in Marketing, Economics, Computer Science, or another related field
- Work experience in marketing or technology
- Familiarity with online advertising products and social media
- Fluency in **English** AND full fluency in **German, Danish, Dutch, Swedish, French, Hebrew, Creek, Arabic, Turkish, Italian and Spanish**
- Must have exceptional grammar and typing accuracy skills
- Candidates apply must have the right to work within Europe, we are not able to support with visa sponsorship
- We're looking candidates willing to relocate in Lisbon, Dublin or Poland

C. Service Delivery Team Leads Role for Dublin:

- As Team Lead you will be responsible for day to day management of a team of agents. Maintaining daily/weekly metrics, ensuring workflow is consistently distributed and that all SLA metrics are met are all part of the role.
- The Team Lead will represent the team in communications with the client and provide all levels of support when necessary. They are the main point of contact for the client and act as the point for escalation. They are responsible for all aspects of the process and will liaise closely with global counterparts.

Qualifications

- BA or BS degree in any field.
- Fluent in the language being hired for (English)
- At least 2-3 years in the same or similar position.
- Candidates apply must have the right to work within Europe, we are not able to support with visa sponsorship
- Manages large teams and/or work efforts at a client or in company.

We offer for all our positions:

- Start abroad for an international career
- Excellent service-specific training and ongoing coaching
- Excellent working atmosphere and helpful colleagues as well as social benefits of a large corporation
- Modern work environment

Apply Now!

<https://accenture.avature.net/InternationOpportunitySignup?Tags=MadridJuly>

*Please feel free to apply eventhough you might not be able to attend the event, we are constantly looking for new employees.

For further questions please feel free to contact us:
Europe.Talentadvisor@accenture.com

